

EDUIGNITE

OPERATING SYSTEM

EduIgnite Companion — Guide

The small Android app for your school's administrator.
Activate and renew EduIgnite Offline's license,
and stay connected with EduIgnite's office.

Powered by EduIgnite · Bamenda, Cameroon

1. What Edulgnite Companion is

Edulgnite Companion is a small, focused Android app built for a school's administrator. Its original and most important job is licensing: scanning the QR code shown by the Edulgnite Offline desktop app to activate a new install or renew an expiring license, without needing to install the much larger Edulgnite Mobile app.

Already have Edulgnite Mobile installed? You do not need Companion as well — Mobile's built-in Companion tools do the exact same licensing job. Edulgnite Companion is the lighter option for a technical admin who has no other reason to use the full Mobile app.

Companion has since grown a small set of everyday features, listed in section 4, so an administrator who only ever uses Companion is not cut off from Edulgnite's office.

2. Getting started

Step 1 — Download and install

Download Edulgnite Companion from the Edulgnite website's download page and install it, same as any other Android app.

Step 2 — Sign in

Sign in with the matricule and password your school already gave you — the same account used across every Edulgnite app. There is no separate sign-up: if your school is on Edulgnite, your administrator or sub-administrator account already works here.

Only a school administrator or sub-administrator account can activate or renew licenses. Signing in with any other account still works, but the licensing screens stay locked.

3. Activating or renewing a license

The Offline Desktop app has no direct line to Edulgnite's servers, so Companion bridges the gap with a QR code.

Step	What happens
1	On the Edulgnite Offline desktop app, open the license screen. It shows a short-lived, one-time QR code — a temporary crypt
2	In Companion, open Activate / Renew License and point the camera at the code. Companion forwards the challenge to Edu
3	The server verifies the request, signs a license tied to your School ID and that computer's hardware, and sends it back throug

Each QR challenge expires after a few minutes and can only be used once. The same flow covers annual renewals.

Replacing a device

If the office computer running Edulgnite Offline fails or is upgraded, open **Device Replacement** in Companion instead. On the new computer, start Edulgnite Offline and choose "Replace Device" to generate a single-use replacement challenge QR code, then scan it in Companion the same way. The old device's license is deactivated by the server automatically.

4. Staying connected with Edulgnite

Beyond licensing, Companion carries five lighter features so an administrator who only uses this app can still reach Edulgnite's office. All five are open to any signed-in account, not just administrators.

Announcements

Updates and notices Edulgnite's office sends to your school appear here as they arrive.

Chat with Edulgnite

Message Edulgnite's team directly using the same messaging system every Edulgnite app shares — no separate support-ticket system to learn.

Surveys

When Edulgnite's office publishes a survey for your school, it shows up here. Answer each question and submit — each survey can only be answered once.

Share a testimony

Tell other schools about your experience with Edulgnite. Submitted testimonies are reviewed by the Edulgnite team before they can appear publicly.

Feedback

Report an issue or suggest an improvement directly to the Edulgnite team, with a priority level attached.

Questions about Edulgnite Companion? Use the Feedback screen in the app itself, or write to us at edulgnitecmr@gmail.com.